

Customer Service Information:

Updated Upto **17/10/2017**

Rate of Interest on Loans

Rate of Interest on Loans	Rate % p.a.
Housing Loans	Floating @ 10.50% p.a. onwards * Fixed @ 16.50% p.a. onwards *
Non-Housing Loans	10.50% p.a. onwards *
* Terms & Conditions applied Current RPLR is 11.5%	

Fees and Charges

Name of Fees and Charges	When Payable	Amount in Rupees
Processing Fee	On Receiving Sanction Letter	1.75% - 3.5% of Sanction amount
Document Fee	On Receiving Sanction Letter	Rs. 500
Delayed Payment Charges	On Delayed instalments	24% p.a. on the instalment due
Cheque Bounce charges	On Cheque Dishonour	Rs. 500
Document Retrieval Charges	On Request	Rs. 500
Cheque Cancellation & re-issue charges	On occurrence	Rs. 500
DD/ Pay order issuance charges	On occurrence	Rs. 150
Reissuance of amortization schedule	On Request	Rs. 100
Reissuance of Statement of Account	On Request	Rs. 250
Final Pre-closure statement charges	On Request	Rs. 250
Duplicate No objection certificate	On Request	Rs. 100