

Grievance Redressal Mechanism for Interest relief under Ex-Gratia scheme

In case of grievances related to Scheme for Grant of Ex-gratia Payment of difference between compound interest and simple interest.

1. Telephonic Call at Toll Free: 1800 233 5333 (Monday to Saturday - 9am to 6pm)
2. We have an internal escalation mechanism through which grievances not addressed will be escalated to seniors at territory – region and HO level within 20 days.
3. If you are still not satisfied with the resolution provided, you may approach to our Head office at:
Address: Mahindra Rural Housing Finance Ltd.
Sadhana House, 2nd Floor, 570 P.B. Marg, Worli, Mumbai – 400 018
Or through email at mrhfl.hocomplaint@mahindra.com