

**Mahindra Rural Housing Finance Limited  
(MRHFL)**

**Loan Restructuring Policy as per Resolution Framework 2.0 of  
the Reserve Bank of India for COVID-19 related stress**

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The Reserve Bank of India vide its circular DOR.No.BP.BC/3/21.04.048/2020-21 dated August 6, 2020 on “Resolution Framework for COVID-19-related Stress” (“**Resolution Framework - 1.0**”) had provided a window to enable lenders to implement a resolution plan in respect of eligible corporate exposures without change in ownership, and personal loans, while classifying such exposures as Standard, subject to specified conditions.

With the objective of alleviating the potential stress to individual borrowers, RBI has announce the set of measures, which are broadly in line with the contours of the Resolution Framework - 1.0, with suitable modifications.

The Company has already framed the Loan Restructuring Policy w.r.t. the **Resolution Framework - 1.0**. vide Circular Resolution dated 30<sup>th</sup> September 2020.

• **Process & Eligibility:**

- The loan asset must be a standard asset as on 31<sup>st</sup> March, 2021 to be considered for restructuring.
- The management will contemplate the eligibility and approve restructuring of loans on a case to case basis, in line with guidelines given by the RBI in Resolution Framework 2.0 & 1.0, wherever the borrowers have undergone stress on account of Covid-19.
- Management will decide upon the customer’s necessity, after considering his / her payment history and future earning potential for a loan restructure as a part of due diligence process.
- Due process for invocation and implementation of the restructuring plan shall be followed as per the guidelines given by RBI in Resolution Framework 2.0 & 1.0

• **Features:**

Support will be given either in terms of extending the loan tenure or reducing the EMI or moratorium or further loan or any combination.

• **Asset Classification & Provisioning:**

The asset classification and provision will be guided by IND AS 109 in the books of accounts and IRAC or as required under the relevant circular of restructuring/ resolution.

- **Reversal of Provisions:**

Reversal of provisions will be made as per IND AS 109 in the books of accounts and IRAC or as required under the relevant circular of restructuring/ resolution.

- **Disclosures & Credit Reporting:**

Disclosures will be made on a quarterly basis as specified in the aforesaid RBI circulars DOR.STR.REC.11/21.04.048/2021-22 dated May 05,2021.

- **Redressing the grievance**

In case of grievances related to framework, customers may approach the company as per contact details provided in the Customer Grievance Redressal Mechanism available on the company website.